

Cancellation Policy



Please note that once you have booked an appointment with us it means that we have reserved time in our schedule exclusively for you. If you cancel your appointment with **less than 48 hours' notice** before it is scheduled to take place, **you will be charged 50% of the total cost of the scheduled appointment.** If you cancel your appointment with **less than 24 hours' notice** before it is scheduled to take place **you will be charged the full total cost of the scheduled appointment.**

To avoid a cancellation fee please provide cancellation notice of at least 48 hours prior to your appointment. Exceptions will be made due to illness at the salon's discretion.